# Fluid

## Ken Hampton
### Consultant IT Director

### Specialities
IT General Management, Business Strategy, Business & IT Alignment, Business Process Improvement, Project Development & Management, IT Service Management & Delivery, Stakeholder Engagement, Organizational Change Management, Infrastructure Migration, Budget & Cost Optimization, Solution Design & Architecture Team Mentoring & Leadership, Risk Assessment & Mitigation, Client Relationship Building, Technology Integration, GDPR and FCA regulations

### Industry Experience
Open Market Speciality Risk Insurance Underwriting, Lloyds of London Underwriting, Warranty Administration, Education Administration, Personal Banking, Electronic Banking, Transportation

### Qualifications
BSc Electrical engineering,
MBA,
Postgraduate Diploma in Management (Distributed Commercial Information Systems)

## Summary

I have significant, successful experience delivering large and complex business change, based primarily on implementing new, business-process focussed technologies. I have a wide range of experience at the highest level across many industry verticals, working in different areas of the world and in using different methodologies and approaches. I am adept at bringing this experience to bear and delivering significant business outcomes.

## Approach

I believe in a pragmatic, consultative and business-driven approach to IT and digital delivery.  Any solution, or approach to reaching a solution, must be appropriate and sensitive to the culture and scale of the organisation. People, then process, then technology.

## Experience

### FluidIT Consulting - Consultant IT Director
**Jul 2021 - Present**
- Focused on providing IT Due Diligence, "Director as a Service" and Strategic services to Fluid's wide range of SME clients.

### Shulmans LLP - IT Director
**2020**
- Drove transformation of IT as Shulmans became a larger legal services provider.

### AmTrust International - IT Director
**2015-2019**
- Managed all IT provisioning for AmTrust outside of North America. Transformed IT into a central-services operating model, while adopting DevOps and Agile approaches. Drove the successful rationalisation of more than 300 systems across 16 independent organisations, and built a common platform for management and reporting.

### Car Care Plan – Head of IT
**2005 – 2015**
- Managed IT at CCP through significant organisational growth and ownership changes. Successfully replaced CCP's core legacy systems, while at the same time driving more than 50 significant business process improvements into the organisation.